

STELLAR LINKS LTD.

INTERNET SERVICE TERMS AND CONDITIONS

The following terms and conditions shall apply in relation to Internet Services provided by **Stellar Links Ltd. (Stellar Links)** to the Customer, and once signed forms part of the agreement between the parties hereto:

INTERNET SERVICE

Stellar Links will provide access through its Network to the Internet for the Customer and a clear line of sight to the tower will be established for the connection to work properly. The service will be provided to the Customer “as is” and “as available” and on a “best effort” basis without warranty or representation of any kind, whether expressed or implied. The plan bought will allow speed bursts up to the contracted rate depending on network traffic, to be used for surfing, chatting and e-mailing. Heavy downloading of music, videos and streaming video can only be attained with larger plans.

SECURITY

Stellar Links specifically denies any responsibility for the security of the Customer’s computer and the data stored on it. Stellar Links does not nor will it ever have intentions to gain access to **Customer’s Personal Network**. The security of your Personal Network is solely your own responsibility. Your use of the Service is at your sole risk. Stellar Links is not responsible for files and data residing on your account or Personal Computer. You agree to take full responsibility for files and data transferred and to maintain all appropriate backup of files and data stored on your computer.

OBLIGATIONS OF THE CUSTOMER

The Customer is responsible for providing its own Router, Voltage Regulator, Surge Protectors, Uninterruptible Power Supply, other hardware and software needed to provide the connection for the Service at its premises. The Customer shall not transfer, assign, resell or provide use of the Service to or facilitate access to the Service by any other person, party or entity without the express prior written permission of Stellar Links. Failure to receive a bill shall not relieve the customer from the responsibility of making prompt payment of such amount to Stellar Links at its office.

NO INTERFERENCE WITH OPERATION OF SYSTEM

The Customer may not maliciously or intentionally interfere with the proper operation of the system, including but not limited to defeating identification procedures, obtaining access beyond that which you are authorized for, and impairing the availability, reliability, or quality of service for other customers. You further agree not to interfere with the proper operation of other systems reachable through the Internet, including any attempt at unauthorized access. You agree to follow the Acceptable Use Policy of any network or service you connect to.

COMPUTER PROBLEMS

Stellar Links is not responsible for your personal computer operation of the hardware or software or any functions that impede your access to the service. Since this is a flat rate billing system whether you use the service or not you are still obligated to pay the monthly fees in full.

VoIP TELEPHONY

The Customer fully understands that Stellar Links is not a **TELEPHONE** company, and as such **DOES NOT OFFER** voice services. Stellar Links’ obligation terminates in the Customer being able to do Internet related work.

DISCONNECTION

Disconnections will be made for the following reasons:

- a. Non Payment
- b. Misuse of the Equipment that is property of the Service Provider.
- c. Suspension of Service longer than six months.
- d. Stellar Links holds the right to disconnect the service at any time.

EQUIPMENT

All CPE (Customer Premise Equipment) and materials installed by Stellar Links are the sole possessions of the Company. The Customer must not interfere with the physical integrity of the Installation. If an assessment has been done and found the Customer at fault due to negligence, he/she will be billed for damages. The Installation consists of the Internet service to a laptop, desktop, or properly configured wireless Router. A Personal Network installation will be billed differently at the discretion of the Installers. If any problems arise **after the installation has been made** to a **Router** or Personal Network, please contact the person that configured said equipment or Network. Stellar Links will not hold itself responsible in the event the Antenna is moved without the knowledge of its Staff.

PAYMENT

The Customer will make the initial payment for the services received from Stellar Links upon installation. Thereafter, monthly payments shall be made based on the installation date, not to exceed one (1) week. Any time after this will be considered nonpayment and Stellar reserves the right to place a temporary block on the account. If an account is **still not** paid after this, Stellar Links has the right to close the account and retrieve its equipment. Stellar Links has the right to delete the account from its servers and disconnect your service.

DISCLAIMER OF WARRANTIES

The Customer agrees to indemnify, defend and hold harmless Stellar Links and any of its affiliates, and their respective employees, officers, directors and agents from and against all demands, claims, actions or causes of action, assessments, losses, liabilities, damages, costs and expenses, including attorneys' fees related to the use of the Service by the Customer or the breach of these terms and conditions by the customer or any violation of this agreement. By using Stellar Links services the Customer agrees to abide by the entire Terms and Conditions of this agreement. These Terms and Conditions supersede all prior written or oral agreements and understandings of the parties. These Terms and Conditions shall be governed and interpreted in accordance with the laws of Belize. No oral advice or information given by Stellar Links, or its staff shall create a warranty. Neither Stellar Links nor its staff warrants that service will be uninterrupted or error free or that any information, software or other accessible material consists of service that is free of viruses, worms, Trojan horses or other harmful components.

I Hereby Agree To These Terms and Conditions,

Please Print:

Customer: _____

Date: _____

Stellar Links: _____

Date: _____